



**EUAFC essentially exists to give competitive football experience to students of the University, enabling them to develop their talents, their enjoyment and understanding of the game during their student years and beyond. Students play a major role in the day-to-day running of the Club with elected officers taking on major responsibilities working with senior personnel.**

1. **ACCESSIBILITY.** EUAFC regards accessibility as a key issue and does its best to ensure support from within the University and from the wider community through a range of match-day arrangements, concessions for students, retired persons, disabled and their helpers, and the unwaged. The Club operates an enlightened policy on refunds in the event of abandoned matches.
2. **AWAY SUPPORT** is treated with the same consideration as home support in respect of ticket prices, and EUAFC abides by EoSFL and SFA rules on ticket allocations per club.
3. **CONSULTATION** The Club seeks to publicise its playing activities and all other relevant Club events via its website, social media accounts and the printed media.
4. **COMMUNITY ACTIVITY** The Club operates teams which play in a range of Scottish regional and local football and also within inter-University competitions. Specifically, the Club engages with the University in the Educated Pass programme and, where there is sufficient demand, the Club operates Easter and Summer coaching programmes for children.
5. **MATCH DAY INFORMATION** For all Senior competitive matches the Club produces a listing of the team line-ups, which is provided free to all attendees including match and visiting club officials.
6. **EQUAL OPPORTUNITY** The Club has a strong working relationship with the Edinburgh University Women's Football Club and the Club seeks to operate an equal opportunity policy across all of its activities.
7. **CUSTOMER SERVICE.** Edinburgh University Football Club strives to offer value for money in all its areas of business, conducted in a respectful and courteous manner.